



Jan. 18, 2018

Earlier you received communications from us related to your P320 and the Carry Action Package we performed on your firearm. As we've continued to develop and test improvements to our parts and processes, we've discovered that we can eliminate the need for you to ship your P320 back to Grayguns for in-house action work.

Instead, our new PELT2 can be installed by any qualified armorer or gunsmith in a SIG factory-upgraded P320. In conjunction with the SIG factory upgrade, our new PELT2 generally yields comparable trigger pull enhancement, pull weight reduction, and fit and feel as our original Carry Action Package. Both the straight and curved versions will support the enhanced rough handling performance characteristics of the upgraded pistol. As before, our triggers are externally comparable in appearance to the factory part. Therefore, your Grayguns-tuned P320 does not need to be returned to Grayguns to receive improved results after the SIG factory upgrade.

*We strongly recommend you **remove the Grayguns trigger from your P320, and send the pistol in for the SIG Sauer® Voluntary Upgrade Program.** [Click here](#) to view the video on how to remove your trigger.*

At your convenience after you have removed the trigger from your P320, complete our online [Action Work Exchange Form](#). Note that you will need your P320's serial number handy so that we can match it to our shop records.

Within 10 business days, you will receive an email including a USPS shipping label. Use that label to send your trigger back to Grayguns.

After Grayguns receives your trigger, we will send you a replacement in the form of our new PELT2, which will include a trigger matching the trigger shape you return to us. You'll also receive a coupon valued at \$30 towards a Grayguns online order.

*As a reminder, the PELT2 triggers are specifically intended for installation by qualified armorers or gunsmiths in SIG factory-upgraded P320s only.*

Straight PELT2 triggers will be shipping week of Jan 22. Curved PELT2s are on their way, but you can start the exchange process now.

If you have any questions or concerns about the exchange program, please contact us. We want to ensure every customer is comfortable with the process.

We're looking forward to getting your upgrades to you, with less waiting than shipping your gun back and forth to us!

Thank you for your patience and faith in Grayguns.

Regards,

A handwritten signature in black ink, appearing to read 'B. Gray'.

Bruce Gray  
President, Grayguns